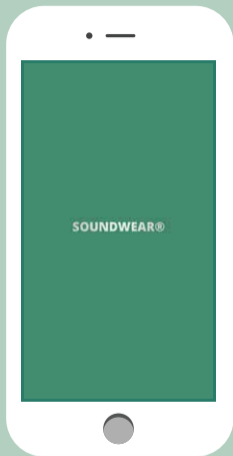


SOUNDWEAR®

Bring Your Hearing Back to Life



App USER GUIDE



Android



App Store

The SOUNDWEAR App's primary feature is to customize the user's preferred profile settings that will provide a fit and comfortable hearing experience.



NOTE: Due to improvements made to the app over time, your app may look and act differently from what is shown in this manual. If this is the case please follow instructions provided by the app.

Before You Begin

Make sure that

- Bluetooth on your smartphone is turned on.
- TURN ON your hearing aid with fresh battery/full power.
- Your hearing aids are within 5 feet of your smartphone.
- Only Available on iOS 9 or later, iPhone 5 or above; Android 6 or later, screen size 4" or above.

OPTION 1

Visit and search in App store or Google Play.



OPTION 2

Open up the camera on your smart phone.

Scan the following QR code to download the App.



NOTE: FOR IOS 9 OR LATER, IPHONE 5 OR ABOVE;
ANDROID 6.0 OR LATER.

Connect the App

Enable the Bluetooth

Make sure that Bluetooth is enabled on your smart phone before open the App.

OPTION 1:

Swipe upwards from the bottom of the screen to reveal the Control Center and tap the Bluetooth  icon. (For iOS)

OPTION 2:

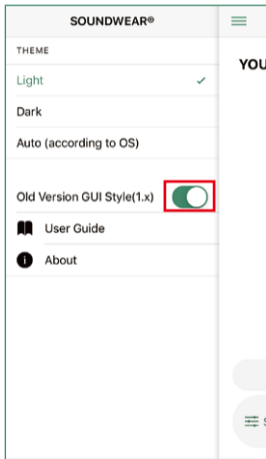
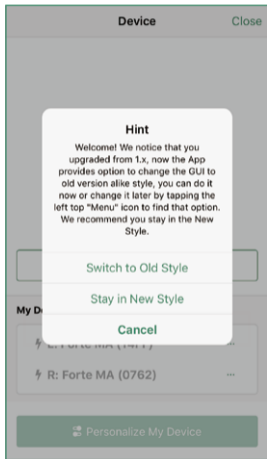
Check the “Bluetooth” menu option under “Settings”.



Connect the App

About different styles

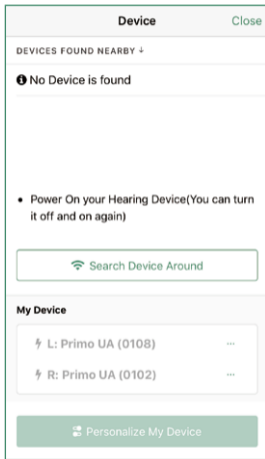
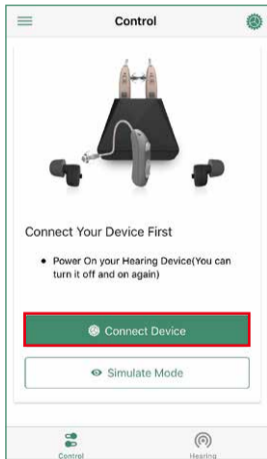
For users who are used to the 1.x version, you can still choose the Old style version similar to the original.



Connect the App

Search

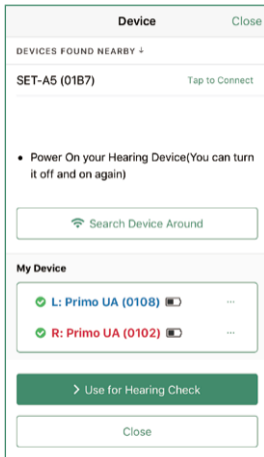
Search device by following the steps.



Connect the App

Connect

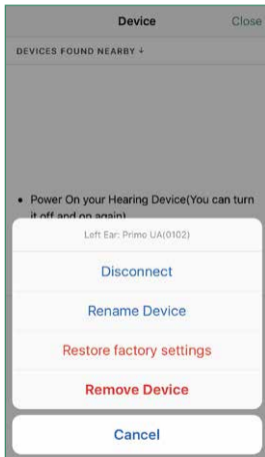
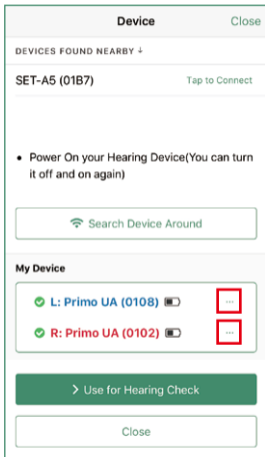
Connect devices one by one for your appropriate ears.



Connect the App

More setting

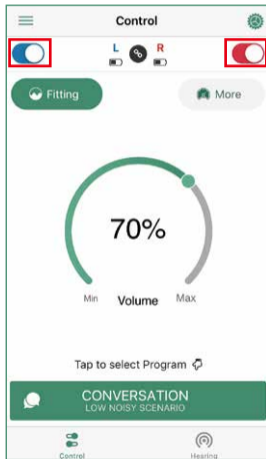
You can do some setting by selecting the...
on the right end of the connected device.



ON & OFF Setting

Connect

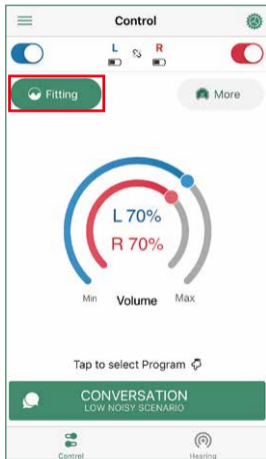
Select corresponding device to do ON/OFF by sliding to Right or Left. (Available for some models)



Fitting

You can choose Fitting to fit your hearing aid by yourself.

Tips: You can choose to experience the original setting first and do the hearing check later.



Fitting

Find a quiet place do the Fitting or Hearing check.

Before Start (1/4)

Close

 **Find a Quiet Place**

To get a more accurate result, please do this
check in a Quiet place

60



Current Noise Level (dB)



> Continue

Fitting


Follow the App guiding steps and confirm active reference tone at each frequency testing.

Confirm “Yes”  or “No”  in all testing frequency.

Fitting Close

Undo Exit

10/10



R

4000 Hz, 0%

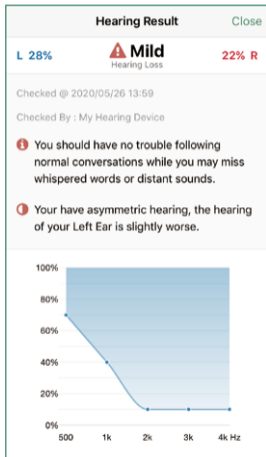
Decreased Beeping Sound, do you hear it?

NO

YES

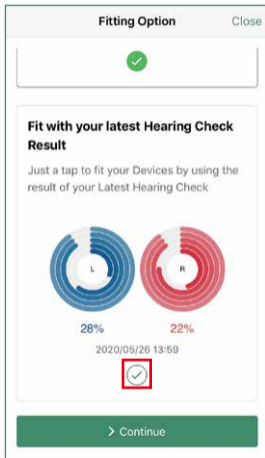
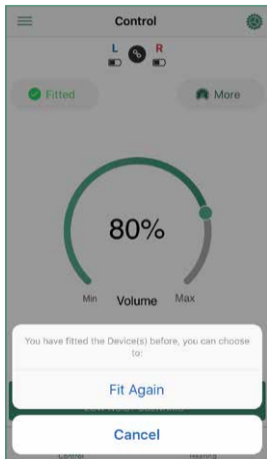
Hearing check

Once finished, the App will show you the hearing result.




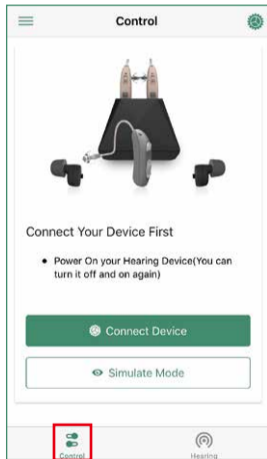
Hearing check

You can use your hearing result to re-fitting your device follow the steps.



Sound control

Adjust your sound settings by tapping the Control  on the bottom left of your home page screen. From here you can adjust Mode/Programs, Volume and Band.

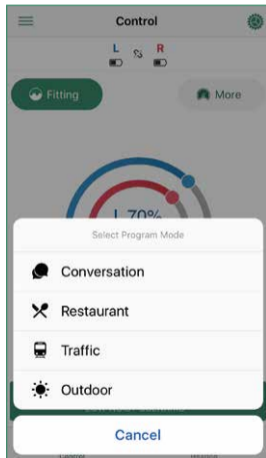
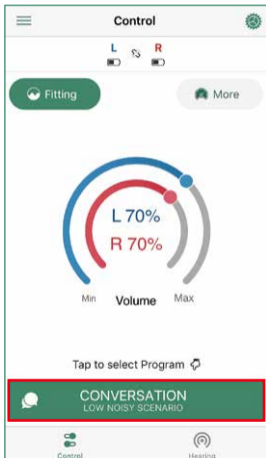


Control

Mode/ Programs

Choose the listening mode according to your needs on App by tapping on the program. App preset function to change both left and right instruments together.



Tips: Memory switch on devices allows you to change mode individually.

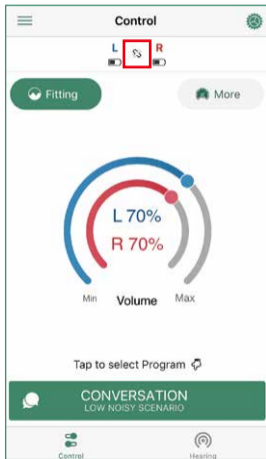


Control

Volume

Control the volume of your hearing aids by dragging around the circle.

Both instruments can be adjusted together at the same level by select link , or independently by unlink .



Control

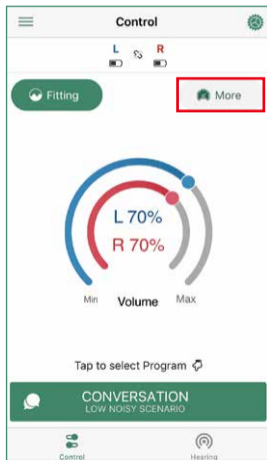
Adjustment

Adjust your bands by tapping the band button and dragging the sliders on the appropriate frequency.

BAND function can customize the amplification of sound at a variety of frequencies.

COMPRESS function can shift sound from one pitch to another to make speech sounds more audible.

For specific models, there would be COMPRESS function available.



Troubleshooting

Issue	Applicable solution
Technical issues with Smart device	Restart the Smart device
App and Smart device incompatibility	Check iOS/Android OS version
App outdated	Update App with newest version
Improper battery insertion	Re-insert or replace with new battery
Cause/reason of failure unknown/undetermined	Contact instrument provider, where instrument was purchased

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